



TORQUELAW

Legal Statements

May 2018

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1 REGULATORY INFORMATION

Torque Law LLP is a limited liability partnership registered in England & Wales under number OC412457. Its registered office is Westminster Business Centre, Great North Way, Nether Poppleton, York YO26 6RB. Torque Law LLP is a recognised body authorised and regulated by the Solicitors Regulation Authority (SRA). The firm's SRA number is 630925. The contact details for the SRA are:

Address: The Cube, 199 Wharfside Street, Birmingham, B1 1RN

Telephone: 0370 606 2555

Website: www.sra.org.uk

SRA contact page: www.sra.org.uk/home/contactus.page

We are governed by the SRA Handbook and our professional rules can be accessed at:

www.sra.org.uk/solicitors/handbook/welcome.page

A list of members of Torque Law LLP referred to as "partners" together with their professional qualifications, is available for inspection at our registered office.

Clients of the firm can request a copy of the firm's complaints procedure. Our complaints handling partner is Tiggy Clifford (tiggy.clifford@torquelaw.co.uk). If we cannot resolve a complaint, it can be referred to the Legal Ombudsman. The Legal Ombudsman's contact details are:

Address: The Legal Ombudsman, P.O. Box 6806, Wolverhampton, WV1 9WJ

Telephone: 0300 555 0333

Email address: enquiries@legalombudsman.org.uk

Website: www.legalombudsman.org.uk

Pursuant to the EU Regulation on Consumer Online Dispute Resolution, we are required to provide a link to the EU Online Dispute Resolution (ODR) platform which has been set up to assist with the resolution of complaints and contractual disputes arising from online transactions (which includes contracts entered into by electronic means). The ODR service can be accessed at <http://ec.europa.eu/odr> and the firm's contact is our complaints handling partner whose email address is set out above.

Torque Law LLP maintains professional indemnity insurance and details of our current policy including the name of our insurer, are available to our clients at our York offices.

Torque Law is a trading name of Torque Law LLP.

Our VAT registration number is 247957946 and our Data Protection registration number is ZA199263.

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